

## Remai Modern Art & Design Store Return Policy

Thank you! Your purchase supports Arts programming for everyone. We want you to be happy with your purchase! If for any reason you are not satisfied you may return the merchandise within 30 days of purchase for a refund or exchange in the form of original payment.

All items must be in their original packaging, unused, unworn, with tags, and in saleable condition. Gift receipts will receive a credit in the form of a Remail Modern Gift Card. Shipping charges are non-refundable. Return shipping is at the customer's expense. All clearance items are a final sale. Forms of payment accepted include: Visa, Mastercard, Debit, and Remail Modern Gift Cards. Gift Cards and E-Gift Cards are non-transferable, non-refundable and are not redeemable for cash.

Please inspect your order upon arrival. If your order arrives damaged, please contact us immediately.

Please feel free to return items in store:

Remai Modern Art & Design Store  
102 Spadina Cres East, Saskatoon, SK.  
+1 (306) 978-8952  
[artanddesignstore@remaimodern.org](mailto:artanddesignstore@remaimodern.org)

Steps to shipping online orders back to us:

- 1) Include a copy of your receipt. Ensure it includes your name, address, items, and order number.
- 2) Please explain on the receipt reason for return.
- 3) Package your order back in original packaging.
- 4) Choose your method to ship back to us. (Canada Post is preferred)
- 5) Email [artanddesignstore@remaimodern.org](mailto:artanddesignstore@remaimodern.org) with Order tracking information.
- 6) You will receive notification within 14 business days of us receiving your return to issue the refund.